

Gambling Helpline Tracking Log
Month Of April 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	11	10	12	14	3	50
Gambler Seeking Info Only	1	0	1	1	1	4
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	2	3	1	0	1	7
Admin Reasons	3	2	4	1	0	10
SO Seeking Treatment	0	0	0	1	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Other Family Seeking Treatment	2	0	0	0	1	3
Other Family Seeking Info Only	0	0	1	2	1	4
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	1	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	5	5	13	16	5	44
GA Information	0	0	0	0	0	0
Agency Calling	1	2	1	2	1	7
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	11	9	20	15	6	61
Other (please Specify)	6	5	6	5	4	26
TVG or Casino Reservations	5	0	5	1	2	13
TOTAL	48	36	64	59	25	232
GAT Referrals Given	15	16	19	30	8	88
# People Referred To Treatment	13	10	14	18	5	60
Connected Directly To Agency	4	2	4	5	4	19
Confirmed Appt. With Agency	4	1	3	5	2	15
Permission to call back 72 hour	8	4	9	9	4	34
Successful 72 Hour Call Back	4	4	4	5	4	21
Permission For Second 72 Hour Call Back	0	0	1	0	0	1
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	2	1	3
Number Of Suicidal Callers	0	0	0	1	0	1
# People Referred To GA	0	0	0	1	1	2

GAT REFERRALS: CLACKAMAS=5 COLUMBIA=2 DESCHUTES=1 DOUGLAS=4 JACKSON=3 KLAMATH=1 LANE=13 LINCOLN=2 LINN=4 MARION=9 MULTNOMAH=21 TILLAMOOK=2 WASHINGTON=18 YAMHILL=2 GEAR=1 =88

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=12 (3) ADAPT=1 (4) ADAPT (COOS)=3 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=9 (11) COLUMBIA COMMUNITY MENTAL HEAL=2 (14) BEST CARE BEND=1 (15) GEAR=1 (17) TRANSFORMATION WELLNESS CLINIC=1 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=4 (27) TILLAMOOK FAMILY COUNSELING=2 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=7 (33) YAMHILL CO HEALTH& HUMAN SVCS.=2 (36) CASCADIA (CLACKAMAS)=5 (38) VOA=5 (52) LEWIS & CLARK=5 (57) CENTRO LATINO AMERICANO=1 (80) SOLUTIONS=8 (95) HOLISTIC HEALING=1 =78

GA: LANE=1 MARION=1 MULTNOMAH=1=3

(#4) OTHER: A)REGGIE 10= B)OUT OF STATE CALLERS=10 C)PRANKS=14 D)IRRATE CALLER=2 =26

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	3	6	11	14	6	6	0	48
2ND WEEK	0	0	6	7	8	5	9	1	36
3RD WEEK	4	4	8	15	14	8	10	1	64
4TH WEEK	1	1	3	15	22	11	4	2	59
5TH WEEK	1	1	4	7	6	3	2	1	25
TOTAL	8	9	27	55	64	33	31	5	232

63 # OF REFERAL TO TREATMENT

93 # OF LIVE CHATS

44,000 # OF WEB PAGE HITS

8 # OF SMS/TEXT

0 # OF GAM TALK